



Red Hat Linux Technical Support Services

Let Spiderhost build and administer your Red Hat Linux server.

Reduce costs, improve system reliability, and increase performance... Spiderhost offers a broad suite of technical support options for individuals, small businesses and medium businesses. Spiderhost will enable your company to concentrate on the applications critical to your business - while Spiderhost, Central Florida's business Internet leader, supports and maintains your operating infrastructure.

For individuals and small businesses, Spiderhost provides a cost-effective, flexible support program for your Red Hat Linux systems. Spiderhost provides assistance via telephone, web and email.

If you are growing a small or medium business, you probably rely on your computer systems and IS staff to support your organization. But is maintaining an operating infrastructure the primary goal of your business? Establishing a support relationship with Spiderhost ensures that your IS systems and staff can focus on the factors critical for your business.

Spiderhost is dedicated to providing the most responsive, accurate resolution to your issues to ensure minimal interruption of your IT infrastructure. Our flexible range of support offerings are tailored to suit your specific requirements.

Features:

- Decreases time to production deployments for new Linux servers
- Eases the stress of deploying new web systems/Internet infrastructure
- Increases system security through ongoing OS security updates and maintenance
- Lowers total cost of ownership
- Reduces overall administration and support costs over proprietary platforms.
- Enhances staff productivity.
- Improves system security
- Provides a sustainable, supportable platform.

What is covered:

- Red Hat Installation
- Hard drive partitioning
- Package selection
- Dual-booting Red Hat Linux
- X windowing system configuration
- Printer configuration
- Hardware Installation and Configuration
- Red Hat Network Instruction
- Remote Terminal Access

FTP Server
OS Debugging
System Backup
Network Configuration
Security
System Performance Tuning
Web Server
Mail Server
Kernel Configuration and Customization
DNS Server
Samba Server
Squid Server
Dial-in Access Server
Software Raid
NFS Server
DHCP Server
Firewall Script Examples
Miscellaneous

And more for only **\$199** a month.

After Hours Emergency support is included for assistance with catastrophic failures which:

Severely impact your ability to serve your customers
Will result in a loss of income
Cause a breach of your system security

Any other after hours situations may accrue incident fees.

Call now to reduce costs, improve system reliability, increase performance when Spiderhost builds and administers your Red Hat Linux server.

(407) 444-2760

www.spiderhost.com

(866) SPIDERHOST